



The Utility Advice Bureau is a full Energy Cost Reduction and Management Service with a collective experience of over 35 years.

Our Senior Energy Advisors are all fully trained in providing every aspect of bespoke Commercial, Governmental and Private Sector solutions since De-Regulation commenced.

Our on-going service ensures our client's receive the very best advice and services available.

It is essential that we all ensure that energy waste is kept to a minimum.

**Here are a few key factors required to fulfil the on-going commitment to our clients:**

**Account Management:**

Our dedicated Account Managers are available to oversee all our clients' on-going energy requirements from Energy Procurement, Account Validation, meter read submissions and automatic flagging systems for renewal notice and termination procedures.

**Our Energy Health Checks include:**

Site Surveys that will determine any excess energy waste and recommend affordable solutions.

Tariff compatibility tailored to appropriate hours of operation.

Meter Profiling correction.

**Change of Tenancy:**

Our specialist COT energy team will

advise new businesses on the do's and don'ts of the commercial energy industry.

**Smart Metering:**

Accurate billing is available 24 hours a day 365 days a year through GSM communicated meters ensuring our clients only pay for the energy they use. No more estimated readings!!!

**Energy Procurement:**

Our clients benefit from access to ALL major suppliers and specialised (Green Energy) suppliers when recommending alternative solutions for Energy Tenders.

**Direct Cost Analysis:**

A full breakdown of all energy costs, Climate Change Levy (CCL) charges are presented to our clients covering 10 different suppliers and different lengths of agreements that are available.

This comparison provides our clients with an exact monetary commitment for the next financial budget.

**Protection:**

Every single client of the UAB is protected by our own self-regulated redress scheme. Has your consultant/broker a redress scheme?

**Supplier Complaint Procedure:**

Please address all complaints to Nicholas Wellstead, Compliance Officer by e-mail

nick@utilityadvicebureau.co.uk